



Visitors Service

THE VIC—OPEN TO EVERYONE

The gates of the Vienna International Centre are open to everyone. A Visitor Centre, located at the main entrance to the building, is freely accessible to the public from Monday to Friday, between 08.00 and 18.00 hours. Visitors can take a guided tour through the Vienna International Centre, to familiarize themselves with the United Nations and the work of the Vienna-based Organizations.

GUIDED TOURS

Guided tours start at the Visitor Centre. During a tour, visitors have a chance to explore the fascinating world of the United Nations and to find out about the work of the United Nations Organizations and Programmes based in Vienna, in fields such as drug control and crime prevention, the peaceful uses of outer space, the peaceful use of nuclear energy, industrial development, international trade law, and banning the testing of nuclear weapons. Visitors see a conference room, a film, and different exhibits. Part of the art collection, presented by Austrian artists and Member States, is also part of the tour. It consists of paintings, tapestries, sculptures and a drinking fountain.

Visitors are welcomed to their tour by a friendly, dedicated team of tour guides, each of whom is fluent in several different languages. The members of the Visitors Service team come from many different countries and backgrounds, and all of them share a passion for the goals and work of the United Nations.

HOW TO TAKE A GUIDED TOUR

Guided tours are offered at the following times:

For individuals and small groups (10 people or less):

Monday-Friday, at 11.00 hours and at 14.00 hours (no reservation needed)

For groups:

With prior registration

(Can be organized at any time, also on weekends and holidays)

The Visitors Service welcomes groups from all backgrounds, including groups from primary schools, secondary schools, universities, professional institutions, and members of the general public.

Tours take around one hour.

RESERVATIONS AND INFORMATION

Vienna International Centre Visitors Service PO Box 500, A 1400 Vienna Tel: +(43) (1) 260 60-3328 Fax: +(43) (1) 260 60-5991

E-mail: tours@unvienna.org Website: http://www.unis.unvienna.org

HOW TO GET THERE

Guided tours depart from the Visitor Centre, located at the main entrance (Gate 1). Take the underground line U1 to the stop "Kaisermuehlen—Vienna International Centre" and proceed to the main entrance/Gate 1.

THE VISITOR CENTRE

The Visitor Centre is the welcoming gateway to the Vienna International Centre, and it is open to the public from Monday through Friday from 0800 to 1900 hours. The Visitors' Centre is conveniently located at Gate 1, the main entrance to the Vienna International Centre, right next to the underground stop U1, "Kaisermuehlen—Vienna International Centre".

At the core of the Visitor Centre, an information desk offers materials and brochures on the United Nations, and public enquiries services. From here, you can also book a guided tour.

Furthermore, there are several sales counters such as the United Nations souvenir shop, the UNPA counter selling United Nations stamps, the UNICEF counter with its well-known greeting cards as well as the United Nations Women's Guild counter offering international handicrafts. In addition, the Visitor Centre houses a coffee shop, a hairdresser and a flower shop.